



# Let a Healthcare Navigator Help

## Do you

- need answers to a healthcare question and don't know where to go for help?
- need a health service but don't know where to start?

It can be difficult to navigate questions about your health and to know where to get answers.

# What is a Healthcare Navigator?

Your personal navigator is a caring, trained professional who will guide you toward the answers and care you need.

This service is free, confidential, and customized.

## How will we help?

We'll help by

- Listening to your concerns and questions.
- Helping you connect with a primary care physician, specialists, and other healthcare resources, including MyChart.
- Locating care close to your home.
- Guiding you through the healthcare system.

# CONNECY

## **Getting started**

Please contact our Healthcare Navigators by calling **(937) 558-3925** or emailing us at **ketteringhealthnavigator@ketteringhealth.org**.

Our office is open Monday-Friday, 8 a.m.-4:30 p.m. If you leave a message after business hours, we will contact you the next business day.

Please note: We are not an emergency line. If you are having a medical emergency, please call 911.

### The benefits

- Reduced stress
- Improved quality of care
- Trusted support
- · Peace of mind

## Serving

- Individuals
- Families
- Seniors
- Employers
- Employees
- Providers